

Presented by:



Professional Mediation Training:

An intensive, 40 hour course on interest based mediation *

Do you want to learn about...?

- **An effective, efficient, and peaceful conflict resolution process you can apply to your workplace, community, or home?**
- **The field of alternative dispute resolution?**
- **A mediation model used throughout the world to address conflicts of all types and scope?**

Then this training is for you! Excellent for supervisors, activists, attorneys, social service providers, community planners, and anyone else who needs to interact with people to address and prevent conflict!

***Upon completion of the training, participants may apply for the practicum program to become a certified mediator.**

Throughout the course, participants will be introduced to:

- **Eight-Stage Model**
- **Active Listening Techniques**
- **ADR Theory**
- **Interest-Based Negotiations**
- **Conflict Styles**
- **Effective Settlement Agreements**
- **Advanced Communication Skills**
- **Mock Mediations**
- **Ethics of Mediation**
- **Power Balancing**

Registration Forms: www.whatcomdrc.org

Session Dates: April 16,17,18 and 23,24,25

October 1,2,3,8,9,10

Thursdays 5-9 pm

Fri days and Saturdays 9-6 pm

Fees: \$575

**Class size
is limited**

**Register
today!**

***** Approved for 34.75 CLE credits*****

**Call
676-0122
to
register**